Production Support Engineer

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Phone :
Web :

Job Summary

Vacancy : 9
Deadline : Jan 01, 1970
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Employment Status : Full Time
Experience : 5 - <10 Years
Salary :
Gender : Any
Career Level : Any
Qualification : Any degree

Job Description

Exp: 5 + Years
Qualification: Any degree
Must have skills:
5+ Years
Excellent problem-solving skills to troubleshoot and resolve live
critical issues independently
Development experience (Java or Python, SQL) OR
Production Support
Basic Degree in Engineering or Computing related
Weekend and after-hours support, on a rotating schedule, is required
1. Excellent problem-solving skills to troubleshoot and resolve live critical issues independently
2. Experience in developing and troubleshooting/debugging complex multi-tier applications
3. Experience with Operating Systems: Unix/Linux OS, Schell Scripting, TCP/IP Networking
4. Experience with Secure Computing: TLS and Cryptographic Tools
5. Experience with Databases and SQL: SQL/Stored Procs and Oracle
6. Experience with Programming Languages: Java, Python, Perl, Javascript.
7. Experience with Batch Frameworks: Control-M, Spring Batch, Autosys, Apache AirFlow
Experience with Monitoring/Alerting Tools (Splunk, Signal FX, Nagios)
· Triage and troubleshoot issues for PayPal Financial Products & Experiences (FPX) products and applications on the live site.
· 2nd level support for live site production issues. Provide initial triage and response to unknown issues/incidents, and identifying
· Identify exposures and mitigation plans ranging from making customers whole to working up stream to ID root cause drivers of solutions through product and process enhancements.
· Prioritize solutions based on impact to the customer and PayPal business. When needed, develop, and implement immediate sto
Product Development team resources to develop long term solutions.
· Work with product development teams and various vendors, business groups to prioritize, identify and develop solutions, and su
· Work with Site Operation and command center teams to address sites issues.
· Independent problem-solving skills to troubleshoot and resolve live critical issues.
Job Category: Software Developer
Job Positions: 9

Education & Experience

Must Have

Educational Requirements

Any degree

Compensation & Other Benefits